

## **Royalty Coach**

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### **Specialty Trip Agreement** **General Policies and Procedures**

Thank you for choosing Royalty Coach for your travel! Please look over the attached information, it is assumed that upon registration of a trip these policies have been agreed upon. Please contact us if you have any questions. We look forward to serving you!

**Itinerary Policy:** For most trips a timed itinerary will be provided to the client upon boarding the coach. This is an outline of what we expect it is not a guarantee. Traffic, weather, issues with travelers and vendors can affect this schedule and there is no guarantee that the schedule will be met in its entirety, however every effort will be made to adhere to the basic plan. The final decision regarding routes and the change in itinerary will be the responsibility of Royalty Coach based on experience, road conditions, detours, delays and safety.

**Departure & Travel Policy:** Frequently traveler will have issue with arriving for departure on time. It may not be possible to hold the bus for tardy travelers and the responsibility of joining the tour is the sole responsibility of the traveler. In case of severe weather travelers that are to be picked up in Cheyenne or Denver to join the group are responsible for arriving in Fort Collins or Loveland the day before a trip.

**Food, Beverages, and Cleanliness:** Food and beverage are only permitted on the bus at the driver's discretion. All food and or beverage choices must be preapproved by the driver before loading onto the bus. Beverages in a solid container with a screw on lids are permitted, disposable or "to go" cups are not allowed.

**Smoking:** Smoking is not permitted under any circumstances in any vehicle and is strictly enforced. Smoking breaks can be taken when the bus makes a regularly scheduled stop. Please do not smoke within 30 feet of the coach.

**Alcoholic Beverages:** Federal Law prohibits the drinking of alcoholic beverages in any vehicle. The use of any unlawful narcotics is illegal, and not permitted in any vehicle. The possession of alcohol on this vehicle by any person inside the coach will terminate your trip immediately, no refund will be awarded. Any person appearing to be intoxicated may not be boarded on the coach. Alcohol purchased by the client on the charter must be secured in the luggage bay and cannot be carried in the passenger area.

**Damages:** Any damages to the bus or any special cleaning that is required that is caused by the passengers will be charged to the passenger causing said damage.

**Liability:** It is understood and agreed that the performance of the service detailed in the itinerary of any trip is contingent upon the availability of the vendor at the time of arrival. Vendors may be changed to best accommodate the needs of the group.

- Baggage and all other property will be handled carefully but is being carried at the passengers' own risk. Bags weighing more than 50 pounds will not be loaded unless exceptions have been made and agreed upon. Baggage restrictions will be addressed in the information sent out prior to the trip departure.
- We reserve the right to sublease or substitute vehicles when necessary.
- We will not be held liable for any delayed departure or arrivals, missed connections or cancellations, caused by conditions within or beyond our control. We will not be liable for missed events caused by but not limited to, inclement weather, lawful authorities, traffic delays, accidents, vendor cancellations, miscommunications or breakdowns.
- In the event of a cancellation of the trip by us our liability shall be limited to a refund of payments made by the renting party in the amount of the service not completed. Liability of Royalty Coach and its employees is at all times herein governed and controlled pursuant to C.R.S. 24-10-101, et seq. and 24-30-1501, et seq.
- Renter shall be responsible for all damages and injuries caused by the negligence of Renter and/or its agents, employees or invited guests.